

Problems with Vipre upgrade file, where to download, how to unisntall if required.

Question Why am I getting an "Error Reading Setup Initialization File" error?

Answer Most likely this is caused by a bad download. Just follow the link below to redownload the installer package for VIPRE and attempt the installation again.

~~1. <http://go.sunbeltsoftware.com/?linkid=411>~~

Where's the link to install VIPRE?

1. Answer

2. Please use the link below to download the latest version of VIPRE:

<http://go.sunbelt-software.com/?linkid=411>

Why is my VIPRE Upgrade failing? **Question** Why is my VIPRE Upgrade failing? **Answer**

1. The VIPRE upgrade process is designed to be as smooth and transparent to the user as possible, but sometimes problems can occur. Occassionally, the VIPRE software update can fail for a variety of reasons. The best thing to do in these situations is completely remove VIPRE and reinstall the updated version.

Run the following utility to completely remove VIPRE from your system:

VIPRE Uninstaller:

<http://www.sunbelt-software.com/support/VC/CS&VClean.exe>

The removal tool will prompt you for a reboot. Once the computer comes back up download and install the latest version of VIPRE from the link below.

VIPRE Install:

<http://go.sunbelt-software.com/?linkid=411>